

We observe and uphold Ontario's Human Rights Code

Our organization respects and follows the letter and spirit
of the Ontario Human Rights Code.

We support and protect the dignity and worth of everyone.
We provide equal rights and opportunities for all employees, clients and volunteers.

Our policies, programs and processes are designed to address, prevent and eliminate
discrimination in all aspects of employment and when we provide services to others.

We do not tolerate harassment or unwelcome comments and actions.

We take prompt action if such problems occur.

These are the prohibited grounds of discrimination under the Code:

race, ancestry, place of origin, ethnic origin, citizenship, sexual orientation,
sex, gender identity, gender expression, disability, colour, creed,
age (18 and over, 16 and over in housing), marital status, family status, reprisal,
receipt of public assistance (in housing), record of offences (in employment)
and discrimination because of association.

The Code requires equal treatment in employment, housing, contracts, goods,
services and facilities, and membership in vocational associations and trade unions.

The **Ontario Human Rights Commission** works to promote, protect and advance human rights.
Its main focus is the root causes of discrimination. Through outreach, cooperation, partnership
and advocacy, the OHRC aims to advance Ontario's human rights culture. Contact the OHRC
if you want to learn more about human rights education and outreach or human rights issues
in Ontario.

Website: www.ohrc.on.ca
Email: info@ohrc.on.ca
Toronto: 416-326-9511
Toll Free: 1-800-387-9080
TTY: 416-326 0603
TTY (Toll Free): 1-800-308-556

The **Human Rights Legal Support Centre** provides free legal services to people who have
been discriminated against under Ontario's Human Rights Code. Contact the Centre if you
have experienced discrimination and need legal advice or help deciding whether you should
make a human rights application.

Website: www.hrlsc.on.ca
Tel: 416-597-4900
Toll Free: 1-866-625-5179
TTY: 416-597-4903
TTY (Toll Free): 1-866 612-8627

The **Human Rights Tribunal of Ontario** deals with claims of discrimination filed under the Ontario
Human Rights Code. The Tribunal resolves applications through mediation or adjudication.
The Tribunal's goal is to resolve claims in a fair, open and timely manner. Contact the Tribunal
if you want an application guide or information about the status of your case, copies of any
Tribunal forms or information about the Tribunal's procedures.

Website: www.hrto.ca
Tel: 416-326-1312
Tel (Toll Free): 1-866-598-0322
TTY: 416-326-2027
TTY (Toll Free): 1-866-607-1240

Case-related enquiries should be directed to:
The Registrar, Human Rights Tribunal of Ontario
655 Bay Street, 14th floor
Toronto, ON M7A 2A3
Phone: 416-326-1519 | Toll-free: 1-866-598-0322
TTY: 416-326-2027 | TTY Toll-free: 1-866-607-1240
Fax: 416-326-2199 | Fax Toll-free: 1-866-355-6099
Email: HRTO.Registrar@ontario.ca



Ontario
Human Rights Commission
Commission ontarienne des
droits de la personne